

Introducing Hapag-Lloyd's Container Payment Portal for all U.S. Ports

Dear Customer,

We are excited to introduce Hapag-Lloyd's **Container Payment Portal (CPP)**, a new digital platform designed to simplify and streamline fee payments for U.S. time-pending charges. This initiative underscores our commitment to improving cargo visibility, enhancing regulatory compliance, and increasing payment efficiency, ultimately supporting a smoother supply chain in collaboration with our terminal partners.

Powered by PayCargo, a trusted platform used by over 130,000 intermodal logistics vendors and payers across the marine logistics industry, CPP will serve as your primary interface for OSRA-compliant payment activities, particularly for settling Import Port demurrage charges.

With CPP, we are centralizing payment processes that were previously managed through separate systems. The portal offers several key features designed to expedite container release and improve your overall experience.

We will begin the rollout with the **Port of Houston**, followed by a phased regional expansion throughout 2025. Specific launch dates for additional locations will be announced in due course. We will be sharing regular updates in the coming weeks to keep you informed on the rollout progress and key developments.

Thank you for your continued partnership. We look forward to delivering a more efficient and user-friendly payment experience.

Sincerely,

Hapag-Lloyd (America) LLC