

Launch Schedule for Hapag-Lloyd's Container Payment Portal powered by PayCargo

Dear Customer,

As communicated during Q1 2025, Hapag-Lloyd is introducing a new digital solution to streamline payment of time-pending charges across U.S. ports.

The Container Payment Portal (CPP), powered by *PayCargo and Gnosis Freight*, enables faster, more transparent, and OSRA-compliant payment processing by combining real-time container visibility, instant pro-forma invoicing, integrated secure payments, immediate fee hold removals, and streamlined electronic dispute resolution - all to accelerate cargo release and simplify your operations.

The CPP will be rolled out in waves across all major U.S. ports, starting in July 2025, with initial launches at the following key terminals:

- Houston – Launching July 7, 2025
- Savannah – Launching early August 2025 (exact date to be confirmed)
- Miami and Port Everglades – Launching mid-August 2025 (exact date to be confirmed)

All other terminals will follow in subsequent waves, with specific locations and dates to be announced later.

To support a smooth transition, we invite you to join one of the upcoming customer webinars from PayCargo. Please register [here](#) via PayCargo's registration page and select the time slot that works best for you. Experts from PayCargo will provide a comprehensive overview of the CPP and address any questions you may have.

In the meantime, we encourage you to explore the materials available on the PayCargo [website](#) to get a head start, including registration information, video tutorials in the resource library, the payer user guide, and a list of frequently asked questions (FAQs).

We look forward to your participation and thank you for your continued partnership as we work to deliver a more efficient and user-friendly payment experience.

Sincerely,

Hapag-Lloyd (America) LLC