

Update no 3: Launch Schedule for Hapag-Lloyd's Container Payment Portal powered by PayCargo

Dear Customer,

We're pleased to share that Hapag-Lloyd's Container Payment Portal (CPP), powered by PayCargo and Gnosis Freight, has already successfully launched at the following U.S. ports – Houston, Savannah, Miami, Tampa, Port Everglades and Norfolk.

These rollouts mark a major step forward in streamlining the payment of time-pending charges, offering faster cargo release through real-time container visibility, instant pro-forma invoicing, secure integrated payments, and simplified dispute resolution.

We are now proceeding with the next phase of the rollout in **Charleston, Tacoma, Baltimore, and Mobile**, beginning with the following terminals and vessels:

- **Charleston** - Wando Welch Terminal: MV Maersk Frankfurt V541N expected to arrive on November 10, 2025
- **Charleston** - North Charleston Terminal: MV Seaspan Saigon V544N expected to arrive on November 10, 2025
- **Tacoma** - Husky Terminal: MV Navios Chicago Express V543E expected to arrive on November 16, 2025
- **Baltimore** - Seagirt Marine Terminal: MV Hong Cong Express V540E expected to arrive on November 18, 2025
- **Mobile** - APM Terminals Mobile: MV GSL Nicoletta V540E expected to arrive on November 19, 2025

We encourage you to explore the materials available on the PayCargo [website](#) to get a head start, including registration information, video tutorials in the resource library, the payer user guide, and a list of frequently asked questions (FAQs).

We look forward to your participation and thank you for your continued partnership as we work to deliver a more efficient and user-friendly payment experience.

Regards,

Hapag-Lloyd (America) LLC