

Update no. 4: Launch Schedule for Hapag-Lloyd's Container Payment Portal powered by PayCargo

Dear Customer,

We're pleased to share that Hapag-Lloyd's Container Payment Portal (CPP), powered by PayCargo and Gnosis Freight, has already successfully launched at the following U.S. ports:

- Norfolk
- Houston
- Savannah
- Miami and Tampa
- Charleston
- Tacoma
- Baltimore
- Mobile

These rollouts mark a major step forward in streamlining the payment of time-pending charges, offering faster cargo release through real-time container visibility, instant pro-forma invoicing, secure integrated payments, and simplified dispute resolution.

We are now proceeding with the next phase of the rollout in **Philadelphia and Los Angeles**, beginning with the following terminals and vessels:

- **Philadelphia** - Packer Avenue Marine Terminal: MV Oluf Maersk 545N expected to arrive on December 15, 2025
- **Los Angeles** - Yusen Terminals: MV NYK Joanna 9VFC4 expected to arrive on December 16, 2025
- **Los Angeles** - APM Terminals Pier 400: MV Gerd Maersk 547E expected to arrive on December 14, 2025

We encourage you to explore the materials available on the PayCargo [website](#) to get a head start, including registration information, video tutorials in the resource library, the payer user guide, and a list of frequently asked questions (FAQs).

We look forward to your participation and thank you for your continued partnership as we work to deliver a more efficient and user-friendly payment experience.

Regards,
Hapag-Lloyd (America) LLC