

Update no. 5: Launch Schedule for Hapag-Lloyd's Container Payment Portal powered by PayCargo

Dear Customer,

We're pleased to share that Hapag-Lloyd's Container Payment Portal (CPP), powered by PayCargo and Gnosis Freight, has already successfully launched at the following U.S. ports:

- Norfolk
- Houston
- Savannah
- Miami and Tampa
- Charleston
- Tacoma
- Baltimore
- Mobile
- Philadelphia
- Los Angeles

These rollouts mark a major step forward in streamlining the payment of time-pending charges, offering faster cargo release through real-time container visibility, instant pro-forma invoicing, secure integrated payments, and simplified dispute resolution.

We are now proceeding with the next phase of the rollout in **Port Everglades**, beginning with the following terminals and vessels:

- **Port Everglades** – Florida International Terminal: MV Seaspan Saigon 601N expected to arrive on January 15, 2026

We encourage you to explore the materials available on the PayCargo [website](#) to get a head start, including registration information, video tutorials in the resource library, the payer user guide, and a list of frequently asked questions (FAQs).

We look forward to your participation and thank you for your continued partnership as we work to deliver a more efficient and user-friendly payment experience.

Regards,
Hapag-Lloyd (America) LLC